

Dear Santa Campaign

(“COMPETITION”)

COMPETITION TERMS & CONDITIONS (“T’s & C’s”)

Date these T’s and C’s were first published: 27 November 2023

Date these T’s and C’s were last changed: N/A

These T’s & C’s, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T’s and C’s will apply to you. Please read the T’s and C’s carefully and pay special attention to all the terms printed in bold.

1.	Competition	Dear Santa Campaign
2.		This Competition is conducted and organized by The Mall @ Scottsville (“Centre”) and offered by Redefine Properties Limited (Registration Number: 1999/018591/06) (“ Landlord ”). In these T’s & C’s we refer to the above promoter(s) as “the Landlord” and the entrants as “the Participant(s)” or “you”.
IMPORTANT INFORMATION		
3.	Eligibility: Who may enter the Competition?”	To enter the Competition, a Participant must be 18 years or older, in possession of a valid South African identity document or passport. Furthermore, a Participant needs to be in possession of an internet-enabled device (“Device”) such as a cellular phone, tablet and/or laptop.
4.	Who cannot enter the Competition?”	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Centre, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
5.	Competition Period:	The Competition will run from 1 December 2023 until 31 December 2023 (“ Competition Period ”). Any entries received after a Competition Period will not be taken into consideration.
6.	How to enter?	To enter the Competition, a Participant will be required, for the duration of the Competition Period to: i. Visit any of the Mall @ Scottsville (“ Centre ”) store/s and make a purchase of any value; ii. Write their details (name, surname and cellphone number) at the back of the store/s receipt; and iii. drop the receipt inside one of the two entry boxes located at the Centre outside Super Savers store and at the Centre Court. (“In-Centre”)

		<p style="text-align: center;">AND/OR</p> <ol style="list-style-type: none"> i. Visit the Centre's social media page on: Facebook ("Social Media Page"); ii. Navigate their way through the Social Media Page to locate the Competition Post ("Post"); and iii. Follow the Competition prompts, enter your Christmas wishes; and iv. submit the entry ("Entry"). ("Digital") <p>Upon compliance with (I-III) and/or (I-IV) above a Participant will automatically be deemed to have entered the Competition. There are no additional charges for participating in the Competition. Standard data costs apply as per the Participant's service provider and existing price plan for data usage.</p>
7.	Limitation on entries	A Participant may enter as many times as possible but can only win once.
8.	How will the Winner/s be selected?	The Landlord will select 1 (One) In-Centre winner (" Centre Winner ") weekly for three weeks, 1 (One) Digital winner (" Digital Winner ") weekly for three weeks and one grand prize winner ("Grand Prize Winner") through a random Electronic Selection Process held on 8,15,22 December 2023 respectively and 3 January 2024 for the Grand Prize Winner ("Winner/s").
9.	Winner announced on	The Centre Winner and the Digital weekly Winners will be announced on 8,15 and 22 December 2023 respectively, and the Grand Prize Winner on 3 January 2024 on our social media platforms.
10.	The prizes	<p>The Centre Winner shall receive a voucher to the value of R 3 000.00 (Three Thousand Rand). The Digital Winner shall receive a voucher to the value of R1 000.00 (One Thousand Rand) ("the Vouchers"). For the avoidance of doubt, the "weekly prize" is the name given to the prize and does not necessarily mean that the prize will be available on a weekly basis. For the "grand prize", the Winner will be entitled to a family getaway valued up to R10 000.00 (Ten Thousand Rand) at an Ezemvelo KZN Wildlife accommodation and an additional amount of R5 000.00 (Five Thousand Rand) in cash. . A non-profit organisation to receive an amount of R 5 000 (Five Thousand Rand) after the close of the Competition Period nominated by the grand prize winner.</p> <p>The Prize is courtesy of the Landlord and are subject to the terms and conditions that may be imposed by the Landlord from time to time. None of the prizes are transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever.</p>
11.	How will the Winner/s be informed?	The Landlord will contact the Winner/s telephonically and through direct messaging on their Social Media Page.

		If the Landlord is unable to contact or reach the Winner within 14 (Fourteen) days of having announced the Winner, the Entry by that person will be disqualified and the Landlord shall be entitled to perform a further electronic selection to determine another Winner. That Winner will also be contacted telephonically and through direct messaging on his/her social media page used for the Entry, as soon as reasonably practicable.
12.	Upliftment of prizes	Once the Winner has been announced, the Winner must contact Sanitha on 084 2611 634 or sanithaa@redefine.co.za to arrange collection of their prizes. Upon collection of the Prize, the Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he will be required to complete a waiver before the prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.
13.	Deadline for claiming prizes	If the Winner does not collect the Prize within 14 (Fourteen) days of being informed that he/she has won, the Winner shall be deemed to have automatically forfeited the Prize.
14.	Data usage and Privacy policy	Participants are fully aware that for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's: <ul style="list-style-type: none"> a. First name and surname; b. Physical address; c. Email address; d. Mobile number; and/or e. Images/ photographs. Personal information which a Participant provides to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord, unless the Participant duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord will disclose the personal information only if required to do so by law.
15.	Platform where these T's & C's can be found:	For the duration of the Competition Period, a copy of these T's and C's can, at no cost - <ul style="list-style-type: none"> I. be found on the Centre's website, Facebook page and Instagram page.
16.	General terms	I. The Landlord reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination.

		<p>II. The Landlord shall not be responsible for any loss or misdirected entries, including but not limited to entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in the Competition.</p> <p>III. Participation in the Competition constitutes automatic acceptance of the T's and C's contained herein and the Participant agrees to abide by the T's and C's.</p> <p>IV. Winners may not win any Centre Competition more than once in a 30-day period. Any winners drawn who have won in the last 30 days will be disqualified from any such Competition and another winner will be drawn.</p> <p>V. All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future promotional purposes in relation to the Centre. Promoting platforms will include the Centre's Social Media, website page and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images.</p> <p>VI. The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a prize or that the aforesaid Prizes will meet the Participant's unique requirements, preferences, standards or expectations.</p> <p>VII. To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident, injury, harm, death, loss or damages of whatsoever nature, howsoever arising, as a result of the Participant's participation in this Competition, unless the Landlord acted fraudulently or with gross negligence.</p> <p>VIII. Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties.</p> <p>IX. These T's and C's will be construed, interpreted and enforced in terms of South African law.</p> <p>X. The Landlord will make a final and binding decision in respect of all matters relating to the results, qualifiers and disputes relating to the Competition and no correspondence will be entered into.</p>
17.	Amendment of T's and C's	If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.
18.	Any questions, comments or complaints regarding the Competition are to be directed to:	Name: Sanitha Amod (Marketing) Telephone: 031 372 2506 or 084 2611 634 Email: sanithaa@redefine.co.za

